

# Our Lady of Walsingham Catholic Multi Academy Trust

# Executive Administrative Support to the Trust Chief Executive Officer and Executive Team

Hours:	16 hours per week term time only – days to be confirmed
	(If appropriate and dependent on professional development needs of successful candidate Release time as required to access ongoing Level 3 apprenticeship training with a nationally accredited provider)
Salary Scale:	Grade 5 Points 20-25 Point 22 (FTE salary of £29,439)
Location:	The Trust has offices in Ipswich and Newmarket and there will be a flexible approach to the location of the position based on the successful candidate. There may also be some flexibility to work from home on occasion.
Term:	Fixed post, one year initially
Reporting to:	The Chief Executive Officer.

### Purpose of Role:

- To provide administrative support to the CEO for the smooth running of the <u>Academy Trust</u>.
- To support the work of the Executive Team and Trust Board.
- To act as an ambassador for the Trust and embody its value, vision and ethos in all interactions.
- To contribute to the safety and wellbeing of children and young people within the Trust and protect them from harm.

### **Duties and responsibilities**

- To satisfy the roles and responsibilities set out in this job description and any additional tasks reasonably requested by the CEO.
- To undertake all identified training required to develop in the role.

### Leadership support

- To be the first point of contact for the CEO and Trust and to provide general administrative assistance as needed to support the work of the CEO, Executive Team and Board on a day to day basis.
- To respond to verbal and written queries in a timely fashion.
- To collate correspondence and reports on behalf of the CEO, Executive Team and Board in conjunction with other staff who share this responsibility.

- To manage the CEO's and Executive teams diaries and to maintain Trust calendars, ensuring they are up to date.
- To send out agendas and accompanying documents for meetings as required by the CEO, Executive Team and Board.
- To produce reports and collate documents for meetings, ensuring that deadlines are met.
- In conjunction with the CEO, to maintain an overview of all Trust level policies and liaise with Executive Team members to ensure review dates are met.
- To be the initial HR contact for the Executive team in conjunction with EPM, ensuring that safer employment practices are followed and personnel records are accurately maintained.

#### **General administration**

- To update manual and computerised record/information systems.
- To maintain the Trust single central record.
- To organise and distribute incoming and outgoing post.
- To carry out filing, printing and photocopying.
- To book training courses for the CEO, Executive Team and Board.
- To assist with organising meetings and events, in person and remotely, including the organisation of rooms and equipment, and providing refreshments as required.
- To support Trust staff in keeping records in accordance with its record retention schedule and data protection law, ensuring information security and confidentiality at all times.

#### Communication

- To write and send professional email responses.
- To assist with updating the Trust website, including the publication of Trust Policies.
- To liaise with key personnel, particularly within all Trust schools.
- To liaise with relevant staff regarding internal and external Trust communications via appropriate media eg newsletters, staff bulletins, press releases, social media posts etc.
- To liaise with relevant staff with regards to assisting with marketing and promoting the Trust.

## Person specification

CRITERIA	QUALITIES
Qualifications and training	<ul> <li>GCSE English and Maths A –C (4-9 equivalent )</li> </ul>
	• First aid training (or willingness to complete it)
Experience	Carrying out administrative tasks
	Dealing with face-to-face and telephone interactions
	Working with children or young people
	<ul> <li>Working and collaborating within a team</li> </ul>
Skills and knowledge	Good oral and written communications skills
	Ability to respond quickly and effectively to issues that arise
	Ability to plan, organise and prioritise to meet deadlines
	Ability to use own initiative and act accordingly
	Excellent attention to detail
	Ability to use IT packages including word processing, spreadsheets and presentation software
	Ability to use relevant office equipment effectively
	Ability to build effective working relationships with colleagues
	Understanding of data protection and confidentiality
	Understanding of safeguarding
	Current driving license
Personal qualities	Commitment to promoting the ethos and values of the school
	• Commitment to acting with integrity, honesty, loyalty and fairness to safeguard the assets, financial probity and reputation of the school
	Ability to work under pressure and prioritise effectively
	Commitment to maintaining confidentiality at all times
	Commitment to safeguarding and equality
	Ability to embrace change well
	Ability to deal with difficult situations effectively